



## Website accessibility statement

This website has an an accessibility menu which allows users enhanced control of:

- Keyboard navigation
- Page reading utility
- High contrast display
- Highlighted high contrast hyperlinks
- Adjustable text size
- Text spacing control
- Dyslexia friendly display
- Large curser and reading rule

In addition, the website has been authored to ensure that images are correctly labelled and all links are described rather than 'click here'.

We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and Voice-over
- We've also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability. You can access this at : <https://abilitynet.org.uk/free-resources/abilitynet-factsheets>

## How accessible is this website?

We believe that this websites should be fully accessible . Grasshopper Hosting use a web accessibility checker (Wave Web Accessibility Tool Link to Wave) to monitor all aspects of this website. It should be noted that web accessibility checkers do not tell the whole story, particularly when authoring sites in WordPress which has some limitations of the way code can be edited. One such error this is a known

issue with the Google Captcha system and is beyond our control. Wave reports this as an error but actually is part of the Captcha coding and would not affect accessibility in any way. Due to the fact that it is in the site template it will appear as an error on every page. To tamper with this would compromise the security of the website. Wave will also report contrast errors. Contrast errors reported are not relevant as the accessibility menu addresses this issue.

## **Contact**

If you have any concerns please contact Grasshopper Hosting by email [info@grasshopper-hosting.co.uk](mailto:info@grasshopper-hosting.co.uk)

## **Feedback and contact information**

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille, please email [info@grasshopper-hosting.co.uk](mailto:info@grasshopper-hosting.co.uk) giving:

- exact details of the information you require
- a contact email address

We'll consider your request and get back to you in five working days.

If you cannot access our 'contact us' page, email us [info@grasshopper-hosting.co.uk](mailto:info@grasshopper-hosting.co.uk)

## **Reporting accessibility problems with this website**

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, email us [info@grasshopper-hosting.co.uk](mailto:info@grasshopper-hosting.co.uk)

## **Enforcement procedure**

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).